

- → Start anytime
- → Gain a qualification while working
- → Support from a qualified Assessor 7 days a week
- → Suitable for inbound and outbound agents
- → Access to additional material
- → Completed in 10 months with a few hours of study per week

## **New Zealand Certificate in Contact Centres Level 3**



#### Content

Covers key skills for effective customer service and business administration to enhance a career in the contact centre industry.

#### Investment

\$1495 + GST

#### **Dates**

Flexible start dates with an enrolment period of 10 months

### For terms

Visit www.rapidresults.co.nz

# **To Register**

Phone: 09 447 1994

Email: admin@rapidresults.co.nz